SHUFFLE TECH™

OPERATING INSTRUCTIONS

FOR ASSISTANCE:
Voice: (888) 595-9759
E-Mail: info@shuffletech.com
Address: 1440 N. Kingsbury
         Suite 218
         Chicago, IL 60642
Website: www.shuffletech.com

Please read these operating instructions before using the shuffler and save for future reference.
Congratulations and thank you for your purchase of a Shuffle Tech fully automatic shuffler. When used properly, it will bring years of high performance shuffling. Please fill in the information below and save for future reference. The serial number is on the bottom of your unit.

Date of Purchase ________________________________________________________________

Purchased From ________________________________________________________________

Dealer Address ________________________________________________________________

Dealer Phone No. _______________________________________________________________

Dealer Website Address _________________________________________________________

Serial No. ___________________________________________________________________

Attach receipt below:
WARNINGS

No user serviceable parts inside machine. Please contact Shuffle Tech for any needed repairs. (See instructions for cleaning rollers and kickers on page 5.)

Use only AC adapters supplied by Shuffle Tech. Use of other adapters may cause fire, electric shocks or malfunction and will void the warranty.

Always unplug AC adapter before switching eject mode from Presentation Tray to Flush Mount (Top Eject).

General Safety Precautions

Basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury when using the shuffler.

1. Read and understand all instructions.

2. Unplug the unit from power outlets before cleaning. Do not use liquid or aerosol cleaners – other than rubbing alcohol on Q-tips as instructed. Use damp cloth for cleaning outside surfaces.

3. Do not use the shuffler near water or any liquids; do not expose to rain or moisture.

4. Place the shuffler securely on a stable flat surface or mount securely under table using flush mount kit. (Sold separately).

5. Do not place objects on the power cord. Install the shuffler where nobody can step or trip on the cord.

6. Do not overload wall outlets or extension cords. This can result in the risk of fire or electric shock.

7. Unplug the shuffler from the wall outlet when the following conditions occur:
   a. When the power supply cord or plug is damaged or frayed.
   b. If liquid has been spilled into the shuffler.
   c. If the shuffler has been exposed to rain or water.
   d. If the shuffler has been dropped or physically damaged.
   e. If the shuffler exhibits a distinct change in performance.
Standard Accessories (Included With Shuffler)

- Universal AC/DC Adapter
- Set of Copag Cards (2 Decks)

Optional Accessories and Replacements (Extra Charge)

- Flush Mount Kit
- Set of Copag Cards (2 Decks)
- Universal Adapter Kit
- Replacement Universal AC/DC Adapter

2-Year Extended Warranty (3 Years Total) also available from Shuffle Tech (North America Only; see website for details)
For best performance, use the Copag Poker Size cards provided with the shuffler. Avoid using paper cards that may crease, warp, fray at the edges, or otherwise jam the shuffler.

Check the condition of the playing cards for optimal performance:
- Be sure playing cards are not bent or creased.
- Be sure playing cards are not dirty or greasy.

Do not move or shake the unit while in use.

Place the unit securely on a stable flat surface.

**How to clean your Copag cards**
Copag cards are made from PVC plastic and can be washed with warm water, a nonabrasive cloth and a mild neutral soap.

**How to clean your shuffler**
Use damp cloth to clean the outside of the shuffler. Rollers and kickers should be cleaned with a Q-tip dampened with isopropyl alcohol.
Gettting Started
Plug the AC adapter completely into the socket and then a wall outlet. The LED will blink red and green several times while the machine conducts the reset/purge cycle. This confirms that no cards are stuck in any tray from previous use. Wait until LED light turns off or turns solid green before placing a deck of cards into the shuffler. If cards have been left in either side tray or if the elevator is not in the top position, the purge cycle will return the cards to the center tray and then return the cards to the top position (regardless of whether machine is switched to table-top or flush mount mode.) Be sure the shuffler is empty before placing a new deck into the center tray. Be sure the lid is closed once the deck of cards is inserted into the shuffler.
3-Riffles
Press the (3) button to begin the casino dealer shuffling process. This is two riffles, one split, and a third riffle. Total time is between 35 and 40 seconds.

7-Riffles
Press the (7) button to begin the full randomization process. This is two riffles, one split, and five more riffles. Total time is between 70 and 80 seconds.

Self-Standing or Flush Mount Mode
(See the switch on the bottom of the machine.) Self-standing option will dispense cards into the presentation tray, whereas the flush mount option will bring the center elevator to the top so you can retrieve cards from the top of the unit. You can change mode by switching the eject mode switch at the bottom of the machine. (Warning: Always unplug shuffler before switching ejection modes.)

Unjamming
Shuffle Tech machines are designed to avoid jamming, but occasionally cards may jam inside the machine. If this happens, use your fingers to clear the cards. Once cards are cleared, begin purge mode by pressing and holding the (3) and (7) buttons simultaneously for 2 seconds. In rare cases you’ll need to remove cards from the center tray and between the center and side trays, and then push the center tray to the bottom position to access cards stuck in the side tray. You will hear a “clicking” sound as you push the elevator down; this is OK, the machine is designed to allow this tray to be pushed down manually to access the side trays. Once cards are clear, press and hold the (3) and (7) buttons simultaneously for 2 seconds to begin purge mode and reset the machine.

LED Indicator

<table>
<thead>
<tr>
<th>LED Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Light or Solid Green</td>
<td>Shuffler is ready for use</td>
</tr>
<tr>
<td>Blinking Red and Green</td>
<td>Purge routine (Resetting)</td>
</tr>
<tr>
<td>Blinking Red</td>
<td>Shuffler is jammed</td>
</tr>
<tr>
<td>Blinking Green</td>
<td>Shuffling</td>
</tr>
</tbody>
</table>

Trouble Shoot

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No power</td>
<td>Check the power source</td>
</tr>
<tr>
<td>Cards are not moving from trays</td>
<td>Check the condition of the cards – damaged cards will jam the machine</td>
</tr>
<tr>
<td>LED continues blinking red</td>
<td>Remove cards and unplug to reset</td>
</tr>
<tr>
<td>The cards are not ejecting into the presentation tray</td>
<td>Is the presentation tray in the unit?</td>
</tr>
</tbody>
</table>
30-Day Satisfaction Guarantee
You may return products purchased directly from Shuffle Tech for a full refund (excluding shipping and handling costs) for any reason within 30 days. The shuffler must be returned in original packaging and in good condition.

Limited Warranty
Shuffle Tech International, LLC (“Shuffle Tech”) warrants its products against defects in material or workmanship as follows:

1. For a period of one (1) year from the date of purchase, if the machine is determined to be defective, Shuffle Tech will, at its option, either (a) repair your product with new or refurbished parts, or (b) replace it with a new or refurbished machine.

2. To obtain warranty service, you must request a Return Merchandise Authorization (“RMA”) from Shuffle Tech and deliver the merchandise freight prepaid to Shuffle Tech at the address designated on the RMA. Merchandise must be packaged in the original packaging or in other packaging adequate to avoid damage in shipment. Shuffle Tech reserves the right to demand original proof of purchase when the product cannot be verified by Shuffle Tech as purchased within one year prior to the RMA request. Repaired machines will be returned freight prepaid to customers within the continental United States.

Limited Warranty Limits and Exclusions
Shuffle Tech’s warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, power surge, abuse, negligence, commercial use, or modification of any part of the machine. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by Shuffle Tech to service the product.

This warranty is invalid if the factory-applied serial number has been altered or removed from the product.

Extended Warranty
Available online at www.shuffletech.com

Service/General Information
Shuffle Tech International, LLC
1440 N. Kingsbury, Suite 218
Chicago, IL 60642 USA
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Email: info@shuffletech.com
Website: www.shuffletech.com